



Service Bulletin One

***** Updated 26th April 2019 *****

TAG. Gives replays at first switch closure or ball launch OR seems to do random things such as incorrect DMD display or audio clips.

Application: All machines with V15 software loaded (displayed at boot).

Cause 1: Usually this is a result of the memory becoming corrupted after a re-program OR making numerous adjustments to many different menu settings OR some other outside influence.

Cause 2: The original software loaded in machines has a bug relating to the “Auto Replay” feature. This can cause an instant replay on game start.

Remedy: In the service menu we have provided a “factory OEM reset”. This returns most settings as they were at the factory.

FIX:

(1) Do a “Factory OEM” reset (amongst many things, this will set the Auto Replay to 2 so you must then adjust it back to 1).

(2) Scroll to and adjust the “Auto Replay” to “1 percent”

GAME SETTINGS > AUTO REPLAY = “1 PERCENT”

(3) Scroll to the game replay and set a minimum replay (we use 40 million)

After ANY re-program turn the machine off and then on again. Double check your settings have been saved.



https://www.homepin.com/kits/random_events.pdf

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